



SINGLE BENEFICIARY SAAS CONTINUITY ESCROW AGREEMENT TEMPLATE
SOLUTION 1
UNITED STATES OF AMERICA JURISDICTION
JULY 2022 VERSION

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Other SaaS Continuity Escrow agreement templates may be requested including:

- SaaS Environment including source code, deployment scripts and databases
- SaaS Access Continuity including the access credentials to the cloud production environment

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We offer agreements under global jurisdictions including United Kingdom, USA, Canada, EU (most countries), Australia, New Zealand, South Africa, Singapore and Hong Kong.

Agreement terms follow on page 2

SaaS Single Beneficiary Software Escrow Agreement
USA Jurisdiction
Agreement Number NA

This Escrow Agreement ("Agreement") is made on _____ by and among:

- 1) Depositor Name, located at [registered address] ("Depositor"),
- 2) [Beneficiary Name, located at [registered address] ("Beneficiary"),
- 3) Escrow London North America Inc located at 1050 Crown Pointe Parkway, Suite 500, Atlanta, Ga. 30338, United States of America ("Escrow London")

Recitals:

- A. Depositor and Beneficiary have entered into a SaaS Agreement (the "SaaS Agreement") pursuant to which Depositor has licensed the Beneficiary the rights to use a certain hosted software package and hosted Databases.
- B. The Depositor and Beneficiary intend for this Agreement to be considered as supplementary to the SaaS Agreement in accordance with Section 365(n) of Title 11 of the United States Code and other applicable law.
- C. Continuous availability of such Product and the maintenance thereof are critical to Beneficiary in the conduct of its business.
- D. Beneficiary wishes to ensure that the build, maintenance and support of Product is available if Depositor fails to fulfill its obligations as set forth in the SaaS Agreement or if Depositor does not remain in business.
- E. Escrow London is in the business of providing third party escrow protection by storing, retaining and allowing limited access to proprietary technology.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, and for other good and valuable consideration, receipt of which is hereby acknowledged, the parties agree as follows:

1. DEFINITIONS

1.1. In this Agreement the following terms shall mean the following:

"Access Credentials" means the administrator usernames and passwords that allow full access to the Product deployed on the Virtual Server.

"Agreement" means this Agreement including all Schedules and Appendices.

"Beneficiary" means any organisation, company or individual that has been granted a license to use the Product.

"Business Day" means a day, other than a Saturday, Sunday which is not a day on which clearing banks in Atlanta, Georgia are authorized or obligated by law or executive order to close.

"Data" means the Beneficiary data hosted within the Product Databases.

"Databases" means the databases hosting the Beneficiary's Data.

"Deposit Materials" means the proprietary technology including source codes, Databases, system images, deployment scripts, other materials and documentation required to build the Product.

"Electronic Upload" means an upload of data or Databases through the internet to a Virtual Server.

"File Integrity Test" means the tests performed by Escrow London on the Deposit Materials to ensure the Deposit Materials can be accessed.

"Intellectual Property Rights" means any patents, copyrights, database rights, trademarks, confidential information, domain names and any other similar rights.

"Product" means the proprietary technology including any updates licensed to the Beneficiary as listed in Schedule 2.

"SaaS Agreement" means the agreement that entitles the Beneficiary to use the Product.

"SaaS Release Verification Test/s" means a Verification Test performed by Escrow London using the Deposit Materials and Databases deposited by the Depositor.

"Source Code" means the computer code that was used to program the Product.

"Third Party" means an individual, organization or corporation that becomes an owner of the rights to the Intellectual Property in the Deposit Materials following an assignment of rights by the Depositor.

"Third Party Cloud Vendor" means the hosting provider that hosts accounts and servers in a public cloud environment.

"Third Party Codes" means the Source Code that is not Intellectual Property of the Depositor.

"Verification Test" means the tests performed by Escrow London and/or the Beneficiary as required on the Deposit Materials and Databases as agreed between the parties.

“Virtual Server” means a virtualized server or service hosted within the infrastructure of a third party cloud vendor.

2. DEPOSIT OF DEPOSIT MATERIALS

- 2.1. Promptly following the date of this Agreement, and in any event within twenty (20) Business Days of the same, Depositor shall submit to Escrow London a complete copy of the Deposit Materials by Electronic Upload.
- 2.2. The Depositor shall submit a further copy of the Deposit Materials following a new release of the Product and ensure that it contains the Source Code of the relevant version that has been updated.
- 2.3. The Depositor shall obtain any third party rights, consents and permissions that are required in order for Escrow London to provide the services envisaged under this agreement and for the Beneficiary and Escrow London to exercise the rights granted to it under this Agreement.
- 2.4. For the initial deposit of Deposit Materials, the Depositor shall supply a deposit form including:
 - 2.4.1. Title name and version of Product.
 - 2.4.2. Password and/or Encryption keys to access the Deposit Materials and Databases.
 - 2.4.3. Detailed documentation detailing the operating system, hardware, 3rd party software including associated licenses and software tools required for deploying and operating the Product.
 - 2.4.4. Names and contact details of personnel that maintain the knowledge of the Product development and structure.
- 2.5. The Depositor shall submit an updated deposit form in the event of:
 - 2.5.1. Any changes to the password and/or encryption keys required to access the Deposit Materials and Databases.
 - 2.5.2. Any material changes to the documentation detailing the operating system, hardware, 3rd party software and software tools required for recompiling the Product.
 - 2.5.3. Any material changes to the names and contact details of personnel that maintain the knowledge of the Product development and structure.
- 2.6. In the event that the Depositor utilizes the Electronic Upload service, on a scheduled basis as agreed upon by all the parties, the Depositor shall deposit with Escrow London a complete copy of the Source Code by Electronic Upload. It is the responsibility of the Depositor to provide and update Escrow London with a complete list of git or other version control system repository addresses active for the Source Code used in the Product licensed to the Beneficiary.
- 2.7. On a scheduled basis as agreed upon by all the parties, the Depositor shall copy the encrypted Beneficiary Databases to a Virtual Server maintained by Escrow London.
- 2.8. Promptly following the date of this Agreement, and in any event within thirty (30) Business Days of the same, Depositor shall demonstrate to Escrow London the deployment procedure of the Deposit Materials and Databases within the Depositor environment as part of the SaaS Release Verification Test, and as reasonably requested and directed by Escrow London and:
 - 2.8.1. following the demonstration of the deployment process by the Depositor per the above, Escrow London shall attempt to independently deploy the Deposit Materials and Databases to an Escrow London controlled Virtual Server;
 - 2.8.2. if the Product (or any component part of the Deposit Materials or Database(s) requires any Third Party Codes, third party licenses, or plugins, the Depositor shall notify Escrow London clearly setting out the details of the same (the source of the same, the cost, the applicable license terms) the Beneficiary shall be invoiced for the costs of these third party licenses or plugins and promptly pay the same to the extent necessary for Escrow London and the Beneficiary to make use of the same to the extent required) and provide evidence to Escrow London that such adequate licenses have been obtained (and remain fully paid up);
 - 2.8.3. Escrow London shall ensure that the Virtual Server hosting a copy of the Product is accessible from an external network. Upon completion of the deployment of the Deposit Materials to a Virtual Server, Escrow London will invite the Beneficiary to test the functionality of the Product. The Beneficiary shall have twenty (20) Business Days to either undertake such functionality tests. In the event the Beneficiary declines or does not undertake such tests within this timescale, Escrow London shall have deemed that the Beneficiary has declined to undertake such tests. In the event the Beneficiary undertakes the tests the Beneficiary shall confirm in writing to Escrow London that the Product deployed to the Virtual Server functions to its satisfaction. In the absence of express written confirmation from the Beneficiary, or if the Beneficiary declines to undertake such tests, Escrow London provides no assurance, representation or warranty that the Beneficiary will be able to enjoy

continuity of service of the Product in accordance with Clause 5. For the avoidance of doubt, Escrow London shall not at any time be responsible for the testing of the Product functionality or assessing its fitness for purpose or suitability for the Beneficiary's business; and

- 2.8.4. following the deployment of the Product by Escrow London to the Virtual Server and the either (a) the successful SaaS Release Verification Test confirmed in accordance with Clause 2.8.3 OR (b) the Beneficiary either declines or fails to undertake the tests when invited per Clause 2.8.3, Escrow London may delete the Virtual Server or maintain it in a dormant state as it so determines. In the event the Escrow London is unable to delete or place the Virtual Server in dormancy (e.g. the Beneficiary requires further testing), further costs may apply as detailed in Schedule 1.
- 2.9. On a scheduled basis as defined in Schedule 1, or as otherwise agreed in writing between Escrow London and the Beneficiary, Escrow London shall repeat the SaaS Release Verification Test to ensure that the Deposit Materials supplied by the Depositor can be deployed to the Escrow London Virtual Server.
- 2.10. Depositor represents and warrants to Beneficiary and Escrow London that it has the right and authority to enter into this Agreement and grant to Escrow London and Beneficiary the rights as provided in this Agreement.
- 2.11. Depositor represents and warrants to Beneficiary that the Deposit Materials are sufficient to permit the build, use, deployment and support of the Product, as it may be modified and updated from time to time.
- 2.12. Depositor represents and warrants to Beneficiary and Escrow London that it owns the Intellectual Property Rights in the Product.
- 2.13. If the Deposit Materials contain Third Party Codes, the Depositor warrants that is has been granted the valid rights under a license agreement with the owner of the Third Party Codes. In the event of a release of the Deposit Material, the Beneficiary shall be responsible to obtain the necessary licenses from the Third Party to utilize the Third Party Codes.
- 2.14. If the Deposit Material contains third party object code, the Depositor warrants that it has full authority from the owner of the third party object code to make such a deposit.
- 2.15. Escrow London shall have no obligation to either party with respect to the preparation, accuracy, execution or delivery of the Deposit Materials.
- 2.16. Escrow London shall have no obligation to either party with respect to the functionality of the Product and Databases deployed on the Virtual Server.
- 2.17. The Depositor grants Escrow London the rights to upload the Deposit Materials and Databases onto a Virtual Server to perform SaaS Release Verification Tests, Verification Tests and File Integrity Tests.
- 2.18. Escrow London shall perform SaaS Release Verification Tests and Verification Tests of the Deposit Materials according to additional services ordered by either party to verify the ability to deploy and the existence and legibility of the Deposit Materials. Escrow London will invoice the party that ordered the Verification Test services according to the fees in Schedule 1.
- 2.19. If in the case that Escrow London is not satisfied that the deposit is complete and accurate, Escrow London will send a notice to the Depositor to make a new deposit within 30 days to ensure that it complies with its obligations under this Agreement.
- 2.20. In the event that a Verification Test or SaaS Release Verification Test is performed, Escrow London will provide a verification report to the Depositor and Beneficiary following the Verification Test.
- 2.21. It is hereby agreed by the Depositor and Beneficiary that the File Integrity Test does not warrant the usability of the Deposit Materials and Product and does not warrant that the Deposit Materials and Product are accurate and complete.
- 2.22. The Depositor shall notify Escrow London and the Beneficiary of any matter affecting the Product and/or the service provided by any Third Party Cloud Vendor including any written notices received from any Third Party Cloud Vendor.
- 2.23. Notwithstanding any other provisions of this Agreement, Escrow London shall have the right from time to time to appoint and utilize subcontractors for part, but not all, of the delivery of the services contemplated by this Agreement. As at signature, Escrow London confirms (and the Depositor and Beneficiary agree) that Escrow London may utilize the services of Escrow London Limited (UK) for delivery of services under this Agreement.

3. STORAGE AND SECURITY

- 3.1. Escrow London shall act as custodian of the Deposit Materials and Databases until the escrow is terminated pursuant to Section 8 of this Agreement. The Deposit Materials and Databases may be stored on a Virtual Server and/or within a secure locked storage facility.
- 3.2. Subject to Section 5.7 below, Depositor shall remain at all times the sole owner of the Deposit Materials and Databases deposited with Escrow London pursuant to this Agreement and shall retain all rights and interests attached thereto.
- 3.3. Except as provided in this Agreement, Escrow London agrees that:
 - 3.3.1. It shall not divulge, disclose or otherwise make available the Deposit Materials and Databases to any parties other than Depositor, or make any use whatsoever of the Deposit Materials and Databases;
 - 3.3.2. It shall not permit any person access to the Deposit Materials and Databases, except as may be necessary for Escrow London's authorized representatives to perform its functions under this Agreement;
 - 3.3.3. Access to the Deposit Materials and Databases by Depositor shall be granted by Escrow London only to those persons duly authorized in writing by an officer of Depositor.

4. EVENTS OF DEFAULT

- 4.1. The occurrence of any of the following shall constitute an "Event of Default" for purposes of this Agreement:
 - 4.1.1. Depositor's material failure to support the Product in accordance with the SaaS Agreement and failed to cure such material failure within ten (10) Business Days (or such other timeframe specified in the SaaS Agreement) of Beneficiary's written notice to Depositor of such material failure;
 - 4.1.2. Depositor applies for or consents to the appointment of a trustee, receiver or other custodian for Depositor, or makes a general assignment for the benefit of its creditors;
 - 4.1.3. Any bankruptcy, reorganization, debt arrangement, or other case or proceeding under any bankruptcy or insolvency law, or any dissolution or liquidation proceedings commenced by or against Depositor, and if such case or proceeding is not commenced by Depositor if it is acquiesced in or remains undismissed for sixty (60) days;
 - 4.1.4. Depositor ceases active operation of its business or discontinues the licensing or maintenance of the Deposit Materials in material breach of the SaaS Agreement; or
 - 4.1.5. Depositor assigns its Intellectual Property Rights to the Product to a "Third Party" and within 60 days, the Third Party does not agree to offer the Beneficiary substantially similar protection to that provided by this Agreement without significantly increasing the cost to the Beneficiary.

5. RELEASE OF DEPOSIT MATERIALS

- 5.1. Upon the occurrence of any Event of Default (as defined in Section 4.1), an officer of Beneficiary must notify Escrow London by sending a declaration as to such Event of Default (a "Notice"). The Notice must include a list of circumstances of the Event of Default and should include any supporting facts. Escrow London shall send a copy of the Notice to the Depositor by email.
- 5.2. Unless Escrow London receives Contrary Instructions (as defined below) by an officer of Depositor within 10 Business Days after sending the Notice, the Deposit Materials then in escrow shall be made available to the Beneficiary by Escrow London within the next 10 Business Days following the end of such ten-day period.
- 5.3. Unless Escrow London receives Contrary Instructions (as defined below) by an officer of Depositor within 10 Business Days after sending the Notice, Escrow London shall deploy the Product and Databases to a Virtual Server. The external IP addresses shall be made available to the Beneficiary by Escrow London within the next 5 Business Days following the end of such ten-day period. Escrow London will maintain the Virtual Server for a period of 90 calendar days following the date of release (the **Post-Release Period**). Prior to providing access to the Virtual Server, the Beneficiary will be required to pay in advance the release fee in accordance with Schedule 1. At the end of the 90 calendar day period, Escrow London will terminate the Virtual Server(s) and remove all Beneficiary log-in credentials.
- 5.4. At any time during the Post-Release period, upon request and at the cost of the Beneficiary, Escrow London shall procure the novation of any agreements with Third Party Cloud Vendor relating to the Virtual Server to the Beneficiary.
- 5.5. "Contrary Instructions" for the purposes of this Agreement means a certificate executed by an official of Depositor stating that the Events of Default specified in the Notice have not occurred, or have been cured prior to the applicable period. This certificate must be sent to Escrow London by email.
- 5.6. Upon receipt of such Contrary Instructions, Escrow London shall send a copy of the Contrary Instructions to the Beneficiary and not release the Deposit Materials then in escrow, but shall continue to store the Deposit

Materials until otherwise directed in writing by Depositor and Beneficiary jointly or until resolution of the dispute pursuant to Section 6 of this Agreement.

- 5.7. Escrow London shall be entitled to receive payment of costs, fees and expenses due to it, prior, and as a condition precedent, to release of the Deposit Materials.
- 5.8. Unless otherwise provided in the SaaS Agreement, upon release of the Deposit Materials and Databases in accordance with this Agreement, Beneficiary shall have the right to, and Depositor hereby grants (i) the Beneficiary; and (ii) Escrow London a worldwide, royalty-free, irrevocable, freely sublicensable, non-exclusive license to, use the Product, Deposit Materials and Databases in accordance with the rights set out in this Clause. In the case of Escrow London, such use shall be restricted to the purpose of running the Virtual Server, and in the case of the Beneficiary such use shall be the sole purpose of continuing the benefits afforded to Beneficiary pursuant to the SaaS Agreement. The Beneficiary and Escrow London shall be obligated to maintain the confidentiality of the released Deposit Materials and Databases.

6. DISPUTE RESOLUTION

- 6.1. A dispute resolution may be requested within ten (10) Business Days of receipt of any Contrary Instructions pursuant to Section 5 of this Agreement. If Escrow London receives a call for dispute resolution by any of the parties pursuant to Section 5 hereof, Escrow London shall appoint a single independent arbitrator through the American Arbitration Association in Atlanta, Georgia, and Depositor and Beneficiary each hereby agree to the resolution of such dispute by such arbitrator.
- 6.2. The parties shall submit all their claims including supporting documents in writing to the arbitrator within ten (10) Business Days following delivery of the request for dispute resolution. The sole question to be determined by the arbitrator shall be whether or not there existed an Event of Default at the time that the Contrary Instructions were delivered under Section 5. The decision by the arbitrator will be established on the written documentation submitted by all the parties without the requirement for a hearing.
- 6.3. Notwithstanding the applicable rules or arbitration, all arbitral awards shall be in writing and shall set forth in detail the findings of fact and conclusions of law of the arbitrator. The decision of the arbitrator shall be final and binding upon the parties and enforceable in any court of competent jurisdiction. The arbitrator shall immediately deliver a copy of such decision to Depositor, Beneficiary and Escrow London.
- 6.4. If the arbitrator finds that the Notice was properly given by the Beneficiary and that an Event of Default existed at the date Depositor had delivered the Contrary Instructions, Escrow London shall promptly make the Deposit Materials and the Virtual Server available to the Beneficiary.
- 6.5. All fees and expenses charged by the arbitrator in the arbitration shall be paid by the non-prevailing party in the arbitration. Each party shall bear the cost of its own counsel's fees and expenses in connection with any arbitration or judicial proceeding brought hereunder.
- 6.6. The parties agree that the arbitration provided in this Section 6 shall not be consolidated or joined with any other proceeding regarding disputes between or among any of the parties.

7. INDEMNIFICATION; LIABILITY

- 7.1. Beneficiary and Depositor hereby jointly and severally indemnify, and shall keep indemnified, and hold harmless Escrow London (and any of its members, managers, officers, employees, affiliates and agents) from and against any and all damages, losses, costs, and any other liabilities or expenses or whatsoever kind, all whether direct or indirect and either awarded against, or agreed to be paid by, Escrow London (including reasonable attorneys' fees and expenses) ("Damages") that are suffered or incurred by Escrow London or to which it may otherwise become subject as result of:
 - 7.1.1. Escrow London becoming involved in, or required to be involved in, any form of dispute resolution proceedings or litigation arising out of or in relation to any matter between the Beneficiary and Depositor in relation to the subject matter of this Agreement or the SaaS Agreement; and
 - 7.1.2. any claim by any third party for actual or alleged infringement of intellectual property rights in the Deposit Materials, including as a result of Escrow London conducting itself in accordance with the terms of this Agreement.
(collectively, "Claims").
- 7.2. In no event will Escrow London be liable for any incidental, indirect, special, exemplary, punitive or consequential damages, including, but not limited to, damages (including loss of data, revenue, and/or profits) costs or expenses (including legal fees and expenses), whether foreseeable or unforeseeable, that may arise out of or in connection with this Agreement; and in no event shall the collective liability of Escrow London exceed the annual escrow fees paid under this Agreement.
- 7.3. Escrow London shall incur no liability for or in respect of any action taken or omitted to be taken or anything suffered by it in reliance upon, any notice, direction, consent, certificate, affidavit, statement or other paper

or document reasonably believed by Escrow London to be genuine and to have been presented or signed by the proper party or parties or a representative thereof;

- 7.4. Escrow London shall not at any time be under any duty or responsibility to make a determination of any facts contained in any certificate delivered pursuant hereto or to make any independent verification of the statements or signatures in such certificate or amounts delivered thereby. Escrow London shall not be responsible for any failure by Depositor or Beneficiary to comply with any of their respective covenants contained in this Agreement, the SaaS Agreement or any other agreement;
- 7.5. Escrow London shall be under no duty or obligation to take any legal action in connection with this Agreement or to enforce, through the institution of legal proceedings or otherwise, any of its rights as escrow agent hereunder or any rights of any other party hereto pursuant to this Agreement or any other agreement, nor shall it be required to defend any action or legal proceeding which, in its opinion, would or might involve Escrow London in any cost, expense, loss or liability;
- 7.6. Escrow London (and its affiliates, subsidiaries, related entities or assigns) may engage or be interested in any financial or other transaction with the parties hereunder as freely as if it were not escrow agent hereunder, other than with respect to any and all matters pertinent hereto;
- 7.7. Depositor and Beneficiary hereby authorize Escrow London, if Escrow London is threatened with litigation or is sued, to interplead all interested parties in any court of competent jurisdiction and to deposit the Deposit Materials with the clerk of that court.
- 7.8. Nothing in this agreement shall limit or exclude any party's liability with respect to liability for death or personal injury caused by negligence.

8. TERMINATION

- 8.1. Unless earlier terminated as set forth below, the term of this Agreement shall commence on the date hereof for a period of one year and shall automatically renew from year-to-year.
- 8.2. If any party fails to pay an outstanding invoice issued for services under this Agreement. Escrow London will provide that party with written notice providing an additional 30 days to pay that invoice.
- 8.3. In the event that the Beneficiary fails to pay the outstanding invoice following the notice period, Escrow London shall have the right to immediately terminate the Agreement by giving notice in writing.
- 8.4. In the event that the Depositor fails to pay the outstanding invoice following the notice period, Escrow London shall provide the Beneficiary the option of paying the due fees of the Depositor within 30 days.
- 8.5. In the event that the Beneficiary fails to pay the outstanding invoice of the Depositor following the notice period, Escrow London shall be entitled to cancel the Agreement by providing immediate notice in writing to all the parties.
- 8.6. The Beneficiary may terminate the Agreement at any time by providing 30 days' notice in writing.
- 8.7. Escrow London may terminate the Agreement (for whatever reason) by providing 60 days written notice to Depositor, and Beneficiary.
- 8.8. In the event that the SaaS Agreement has been terminated, the Beneficiary or the Depositor must notify Escrow London in writing within 30 days to terminate the rights of the Beneficiary under this Agreement. Upon receipt of such notice, Escrow London will notify the other party of the intention to terminate the rights of the Beneficiary under this Agreement. If within 30 days, Escrow London does not receive a notice disputing the termination of the Agreement, then it will be deemed that the other party consented to the termination and the rights of the Beneficiary under this Agreement will be immediately terminated. If either party disputes the termination of the SaaS Agreement, this Agreement will continue in full force.
- 8.9. In the event that the Depositor elects to terminate this Agreement, they must provide 60 days written notice to Escrow London after receiving confirmation in writing from the Beneficiary.
- 8.10. For 60 days following the termination of this Agreement, Escrow London will make the Deposit Materials then in escrow available to the Depositor but only after the payment of all costs, fees and expenses due to Escrow London in accordance with this Agreement. If the Deposit Materials are not downloaded within 60 days, Escrow London shall then have the option, without further notice to either party, to delete or destroy all Deposit Materials and Databases then in escrow.
- 8.11. At the time of Termination, all parties will be liable in full for their part of unpaid fees due to Escrow London.
- 8.12. The provisions of Sections 1, 5 through 12 shall survive the termination or expiration of this Agreement.

9. FEES

- 9.1. In consideration of performing its function as escrow agent hereunder, Escrow London shall be compensated by the Beneficiary in accordance with Schedule 1 attached hereto, which may be amended by Escrow London from time to time by giving written notice to both parties of at least 60 days prior to any increase in its fees.

10. FORCE MAJURE

- 10.1. No party shall be in breach of this agreement nor liable for delay in performing, or failure to perform, any of its obligations under this agreement if such delay or failure results from events, circumstances or causes beyond its reasonable control (including, without limitation, fire, flood, explosion, epidemic, riot, civil commotion, any strike, lockout or other industrial action, act of God, war or warlike hostilities or threat of war, terrorist activities, accidental or malicious damage, national or global pandemic, or any prohibition or restriction by any governments or other legal authority which affects this Agreement and which is not in force on the date of this Agreement). In such circumstances the time for performance shall be extended by a period equivalent to the period during which performance of the obligation has been delayed or failed to be performed. If the period of delay or non-performance continues for 3 months, the parties not affected may terminate this agreement by giving seven (7) days' written notice to the affected party.

11. NOTICES

- 11.1. All notices or other communications provided for by this Agreement shall be made in writing and shall be deemed properly delivered 48 hours after having been sent by email to the email addresses set forth below or to such other email address as any party may designate from time to time by notice, provided, however, that notice of change of email address shall be effective only upon actual receipt.

12. MISCELLANEOUS

- 12.1. This Agreement, including the Schedules hereto, constitutes the entire agreement among the parties regarding the subject matter hereof and supersedes all previous agreements, either oral or written, between the parties. For the avoidance of doubt, where there is any existing contract that sets out any obligation of confidentiality on Escrow London, the parties expressly confirm and acknowledge that the performance by Escrow London of its obligations under this Agreement (including the disclosure of the Deposit Materials) shall not constitute a breach of that earlier agreement.
- 12.2. This Agreement may be executed in one or more counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same document.
- 12.3. If any of the provisions of this Agreement shall be held by a court of competent jurisdiction to be contrary to law, the remaining provisions of this Agreement will remain in full force and effect.
- 12.4. The section headings in this Agreement do not form a part of it, but are for convenience only and shall not limit or affect the meaning of the provisions.
- 12.5. This Agreement may not be amended, modified, altered or supplemented other than by means of a written instrument duly executed and delivered on behalf of all parties hereto.
- 12.6. This Agreement shall be exclusively governed by and construed in accordance with the laws of the State of Georgia without regard to conflict of laws principles. Except as provided in Section 6, any dispute arising under or in relation to this Agreement shall be resolved exclusively by the state or federal courts located in Atlanta, Georgia, and the parties hereto irrevocably submit to the jurisdiction of such courts for such purposes.
- 12.7. Depositor and Beneficiary are responsible for and warrant, to the extent of their individual actions or omissions, compliance with all applicable laws, rules and regulations, including but not limited to: customs laws; import; export and re-export laws; and government regulations of any country from or to which the Deposit Materials may be delivered in accordance with the provisions of this Agreement. Depositor represents and warrants that the establishment of a deposit account containing ITAR regulated Deposit Materials for the Beneficiary, and Escrow London's subsequent release of such Deposit Materials under the terms of this Agreement will be lawful under any applicable U.S. export control regulations and laws, including ITAR. Conversely, Depositor shall refrain from establishing a deposit account containing ITAR regulated Deposit Materials for the Beneficiary if the release of such Deposit Materials to the Beneficiary, under the terms of this Agreement, would be in violation of any applicable U.S. export control regulations and laws, including ITAR. With respect to Deposit Materials containing personal information and data, Depositor agrees to (i) procure all necessary consents in relation to personal information and data; and (ii) otherwise comply with all applicable privacy and data protection laws as they relate to the subject matter of this Agreement. Escrow London is responsible for and warrants, to the extent of its individual actions or omissions, compliance with all applicable laws, rules and regulations to the extent that it is directly regulated

by the law, rule or regulation and to the extent that it knows or has been advised that, as a result of this Agreement, its activities are subject to the law, rule or regulation. Notwithstanding anything in this Agreement to the contrary, if an applicable law or regulation exists or should be enacted which is contrary to the obligations imposed upon Escrow London hereunder, and results in the activities contemplated hereunder unlawful, Depositor and/or Beneficiary will notify Escrow London and Escrow London will be relieved of its obligations hereunder unless and until such time as such activity is permitted.

To request a version of this agreement in Word or a proposal for a software escrow agreement, please contact us by email : hello@escrowlondon.com or via the contact form on our [website](#)

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SIGNATURE PAGE

IN WITNESS WHEREOF, the parties have executed this Agreement on the day and in the year first above written.

DEPOSITOR	
Company Name:	
Authorized Representative Name:	
Title:	
Email Address:	
Phone:	
Signature:	
BENEFICIARY	
Company Name:	
Authorized Representative Name:	
Title:	
Email Address:	
Phone:	
Signature:	
ESCROW LONDON NORTH AMERICA INC	
Authorized Representative Name:	
Title:	
Date:	
Signature:	

SCHEDULE 1

SCHEDULE OF FEES

Indicate the party responsible for each component of the fees payable to Escrow London by marking the column with an "X". If the cost is split between the Beneficiary and Depositor indicate the relevant percentage in each box.

No	Component	Beneficiary	Depositor
1	Annual Fee (Yearly retainer invoiced in advance)		
2	Verification Services		

SCHEDULE 2

No	Product title*
1	

*The Product title or any other title as assigned by the Depositor to the Product during this Agreement.